Title: iCare Basics **Purpose:** This document is to instruct BHS casual bank employees on the basic use of iCare.



Logging in to iCare

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1. Select the Internet Explorer icon on your desktop



2. Select iCare from the Web Apps drop down list on the intranet



3. Enter the log in details provided by your manager in the top left hand corner and select Sign in

Sign in		
User name	Password	
helpdesk	•••••	Sign in →

4. To select the facility you are working at select **Casual/External/Other** in the top left hand corner and select the appropriate facility from the drop down list

Tasks	Help DESK Log out	Casual /	External / Other.	Ì
ıg	Funding	Ballarat Bill C Eure Geof	Health Services Crawford Lodge ka Village Hostel ffrev Cutter Centre	
e location	n	Haile Jack Jame Casu PS H Talbo	ey House Hostel Lonsdale Lodge es Thomas Court Jal / External / Other. lobson Nursing Home ot Place	
e of th	e day	Stee WB I	le Haughton Unit Messer Hostel	



Creating a Progress Note in iCare

1. Select **Documentation** then **Add/view progress notes** from the menu



- 2. Select the appropriate resident from the Resident drop down list
- 3. Select the Add a progress note

Facility	Geoffrey Cutter Centre	- Location	All	
Status	All	 Resident 	Select resident	
		Add a progress note		

4. Enter your notes in the **Progress note** field making sure to include the time of the event. Enter your iCare password in the **Password** field and then select **Add this note**

Add progress note	
Progress note	
Janice ate all her supper tonight	
	J
Date of event 01/12/2015 Time (24-hour): 1900 🖌 Include in handover?	
ACFI question(s) impacted	Đ
Password	
Cancel	Add this note

5. The note will display the time your actually entered the note as well as the time of the event

Bev Adams (RN) wrote on 01 Dec 2015 20:57	Time of event	
Janice ate all her supper tonight	01 Dec 2015 19:00	
Strikethrough		