

Welcome

Information for the Consumer Partnership Program

Welcome to our Consumer Partnership Program,





In the enclosed pack you will find all the relevant information you will need to complete your orientation into the Consumer Partnership Program (CPP)

The pack includes:

- The four BHS values and Strategic Directions
- Your swipe access card with emergency codes and CPP member details
- Overview of the CPP
- Your responsibilities around the privacy and confidentiality at BHS
- BHS Governance Framework
- Fact sheet – Accreditation of Health Services in Australia
- Participation in meetings handout
- Feedback form of your experience being orientated into the CPP
- Your responsibilities around Social Media, Media, Communications and Public Relations at BHS
- A voucher for you to enjoy at our Kitchen Quarters cafe located in the Foyer of Gardiner Pittard Building to thank you.



As a Consumer Partner you have access to the BHS library, the Spiritual Care service and the Employee Assistance Program (EAP).

BHS Library

-  Full internet access is available
-  Ballarat Base Hospital, Level 2, Cafeteria Building, Drummond Street, Ballarat
-  (03) 5320 4455
-  library@bhs.org.au

Employee Assistance Program (EAP)

EAP is a personal coaching & counselling service that offers confidential, short term support for a variety of personal problems that may be affecting you at work or at home.

-  1300 687 327
-  www.convergeinternational.com.au

For more information use the QR code, or visit BallaratHealth on YouTube.



www.bhs.org.au